



Shaping Your Security



# OUR PROFILE

[www.cynnorgroup.co.ke](http://www.cynnorgroup.co.ke)



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## ABOUT US

Cynnor Guard & Patrol Group Limited is a fast-rising security firm incorporated in Kenya in 2020 to provide a broad range of security and related services/products to clients.

CGPG aims to provide our customers with professional, reliable and cost effective security services tailored to meet their specific needs.

We understand that security implementation is unique to different customers since there is no standard formula to secure client assets and work hard with clients to provide the right tailored service to suit each requirement.

Our expertise stretch from single day event to 24/7 manned security with customized approach to shape our clients' security.

We are a private company that provides Security Services, Products and Parcel delivery to Hospitals, Financial Institutions, Schools, Religious Centers, Supermarkets, Government offices, Residential, Industrial & Commercial premises. We have our Head Office in Kijabe and agent offices in Naivasha and Nairobi.

We provide security advice both in terms of physical security, rules, policy and assessment aspects.

CGPG maintains high standards of integrity, honesty and professionalism with an emphasis to providing client-specific services to ensure customer satisfaction.



## VISION

To be Africa's most trusted Security and related Services provider.

We are dedicated to the continuous improvement of the services we provide to our clients by investing in and developing our most vital assets, our staff.

Steadfast to achieving our goals and exceed our clients' expectations through our commitment to high standards, earn the trust of our clients by delivering the best quality security services in the region.



## MISSION

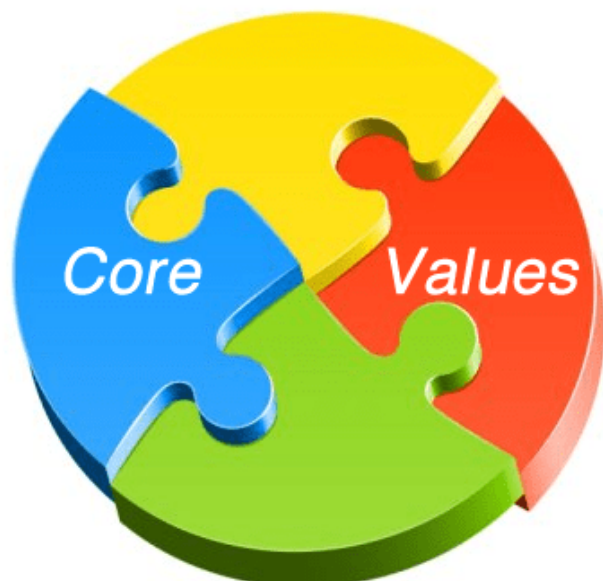
1. Provide Superior, Comprehensive and Cost Effective Security Services to our clients.



## CORE VALUES

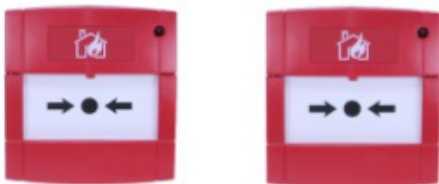
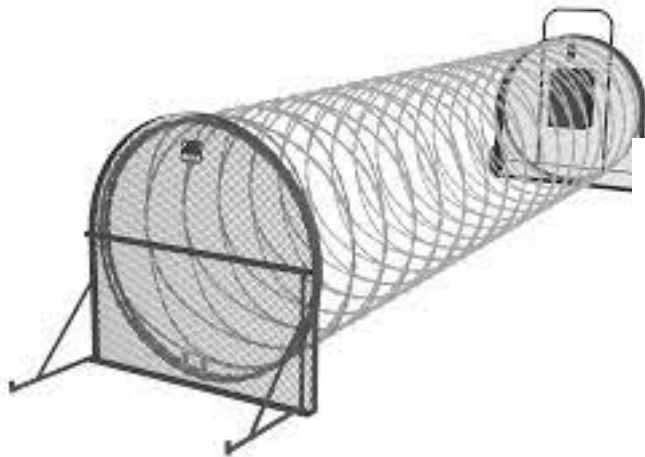
### C~ GUARD

- C** ~ Customer Focus
- G** ~ Great
- U** ~ Unique
- A** ~ Agile
- R** ~ Reliable
- D** ~ Dedicated



# OUR PRODUCTS & SERVICES

- ✓ Alarm Response Service
- ✓ Perimeter Protection
- ✓ Static & Patrol Guarding Security
- ✓ Access Control
- ✓ Facilities Management
- ✓ Reception Security(Screening)
- ✓ Investigative Officers
- ✓ Loss & Fraud detection officers



## OUR PEOPLE AND MANAGEMENT

The directors are indigenous Kenyans who have wide professional experience in the security and corporate field with combined experience of over 15 years. The senior management comprises various professional cadres with wide ranging experiences in the corporate field and provincial administration. Our strength lies in our people. It has been the company's policy to maintain a high quality workforce.

To this end, we have been involved in selective recruitment coupled with continuous training programmes so as to best address the needs of those we serve. We have assembled a group of professional who handle the day to day running of the various assignments being undertaken by the company, in conjunction with several Supervisors and Security Officers.

### MANAGEMENT TEAM

#### **Samuel Nyabute; Director of Operations**

Samuel holds an MBA (Finance) and a Bachelor of Science degree from Kenyatta University and is a CPA (K) and CPS (K). He has close to 10 years' experience in financial, business and Risk management in the private sector. He is also an accomplished Administrative professional and Change Manager with distinct people management skills.

We also have a pool of qualified and seasoned Security Managers & Supervisors



## CGPG CLIENT & CUSTOMER CARE

At CGPG, the client is our principal concern. Clients are encouraged to inform the management if they are dissatisfied with any of our services. Complaints are always dealt with immediately and efficiently to the clients' satisfaction. The management conducts regular monitoring of customer satisfaction to update itself. There are prearranged clients' premises visits and follow-ups. The company has an active feedback program where clients update us on the quality of services.



## CGPG SECURITY SOLUTIONS:

### Professional Manned Guarding Services

This forms the principal of the company's business. A certificate of good conduct from the Criminal Investigations Department is a prerequisite to the employment of guards and back up crews.

A panel of senior members of staff ensures that each individual meets the requirements laid down by the Company. Supervision of guards at the assignments is conducted both day and night to ensure that the guards are alert and properly killed as specified.

The management conducts random checks on both supervisors and guards.

To back up the guarding services, the company maintains a rapid response team composed of highly trained fully kitted combatants who are deployed as required.

The guarding services are backed up by an internal intelligence gathering unit that advises the Directors and the top management on improvements.



## CROWD CONTROL

CGPG employs skilled staff with many years' experience of security management dealing with public and private events, trade exhibitions as well as concerts. The staff are highly trained and experienced in crowd control duties as may arise in such functions like:

- a) Weddings & Parties
- b) Sporting events
- c) Ushers & Ticketing
- d) Funerals
- e) School events
- f) Religious ceremonies
- g) Political meetings



## ALARM SYSTEMS AND ACCESS CONTROL

- CGPG installs, maintains, operates and backs up electronic alarms, access control and CCTV systems to a broad range of customers.
- The company has a highly trained team of technicians for carrying out all installations and who continually monitor the performance of the systems.



## FACILITIES MANAGEMENT

We provide a broad range of Facilities Management across the country. They include the following;

- a. Cleaning Services – Office, domestic and commercial services
- b. Landscaping Services – design & maintenance

## ALARM BACK UP SERVICE

The company maintains a fleet of manned vehicles strategically sited so as to deal with all emergencies efficiently and in a timely way. The backup crew are highly trained and also fully kitted to deal with any situation as they may encounter. The backup teams work in close liaison with government



## DOG SECTION

The Security Company maintains a Dog Patrol Section. This consists of German Shepherds Dogs and Handlers who are well trained to counter physical threats as well as sensing drugs and dangerous substances.



## PERIMETER SECURITY

Perimeter security is the most central facet of any security setup. Technology continues to provide solutions for the ever changing risk matrix. We provide our clients with leading solutions including but not limited to Automated Gates, Razor Wire, Electric Fencing, Security Lighting etc.



## SECURITY VEHICLES & EQUIPMENT

The company maintains a modern fleet of vehicles used for supervision both day and night. This is supplemented by motor cycles. The vehicles are fitted with radio communication devices to facilitate easier and faster communication.

The Vehicles are strategically placed to cover all parts of the Security team network. The company also operates and holds in stock hi-tech security equipment's such as voice activated devices, surveillance cameras, motion detectors and web based C.C.T.V cameras.



## RECRUITMENT AND TRAINING

Recruitment of guards is done by a panel of senior members of staff when the need arises through a competitive process

The panel ensures that only candidates who meet the selection standards of education, health, physique and attitude are recruited.

As a prerequisite, the company insists that all recruits must produce a current certificate of good conduct, relevant and certified identification documents, school certificates and authenticable referees.

The training syllabus has been composed by a team of professional security experts and covers the following:

- a) Discipline/parade
- b) Access control procedures
- c) Emergency procedures
- d) Search techniques
- e) Assessment and Report writing
- f) Patrol techniques
- g) Counter terrorism
- h) Radio communication
- i) Record keeping (Tallying)
- j) Dog handling
- k) Introduction to intelligence gathering.
- l) Introduction to Kenyan laws with emphasis on crime, labour relations and death/work injury legislations.
- m) Firefighting & First aid
- n) Customer care and public relations.



## OUR CLIENTELE

We have an extensive list of clients across the industry range from Manufacturing, Logistics, retail and Learning Institutions. We are focused on customer satisfaction through constant engagement and evaluation of our services with the client.

Our clientele includes the following among many others;

- Peak Scope Africa Ltd
- Kijabe Boys High School
- Nurilo Company Ltd
- Elsaki Services Ltd
- Teraza Waters



**CONTACT US**

*Shape your Security today; Call CGPG*

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Cynnor Guard & Patrol Group Ltd @ 2022

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**COMPANY PROFILE**

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